TREND MICRO™

Mobile Security 2.0 for iOS

Product Guide

QR Code: iTMMS 2.0 Global

(US, ANZ)

V1.2

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Trend Micro™ Mobile Security 2.0 for iOS Product Guide provides help for analysts, reviewers, potential customers, and users who are evaluating, reviewing, or using Trend Micro Mobile Security 2.0 for iOS.

At Trend Micro, we are always seeking to improve our documentation. If you have questions, comments, or suggestions about this or any Trend Micro documents, please contact us at mobile@trendmicro.com.

For Mobile Security for iOS support, go to:

http://esupport.trendmicro.com/en-us/home/pages/technical-support/mobile-security-for-ios/home.aspx

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Trend Micro Mobile Security – Overview

Trend Micro™ Mobile Security 2.0 for iOS™ protects your iPhone or iPad from privacy threats, loss, data theft, and viruses. Utilizing the cloud-based security of Trend Micro's Smart Protection Network™ and Mobile App Reputation technologies, it stops threats before they reach you. Installing easily from the App Store onto your iPhone or iPad, Trend Micro Mobile Security 2.0 for iOS provides the following essential features:

- **SafeSurfing.** Uses the Trend Micro™ Smart Protection Network™ to block malicious websites.
- **Security**. Scans every app you download or have installed to filter out viruses, malicious apps, and spyware that can steal your information and cost you money. Includes unlimited updates and cloud-based scanning for continuous protection.
- **Lost Device Protection.** Remotely locate a lost or stolen device on a Google map using GPS, Cell Towers, or Wi-Fi. Trigger an alarm on your device, even if it is in silent mode.
- **Scan Facebook.** Scan your Facebook™ privacy settings. Helps you to adjust them to increase your privacy and to protect from data theft.
- **Cross-Platform Backup & Restore.** Backup and Restore your Contacts between your iOS and Android devices.
- **New! Data Usage Monitor.** Helps users manage their monthly data plan usage with Cellular, Roaming, and Wi-Fi monitors.
- **Jailbreak Protection.** Warns you if the jailbroken device is vulnerable.
- **Uninstall Protection.** Prevents unauthorized removal of Mobile Security by requiring a password.

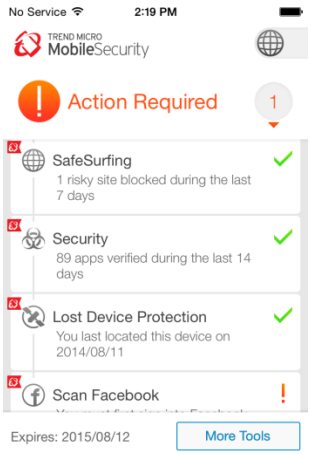

Figure 1. Trend Micro Mobile Security for iOS

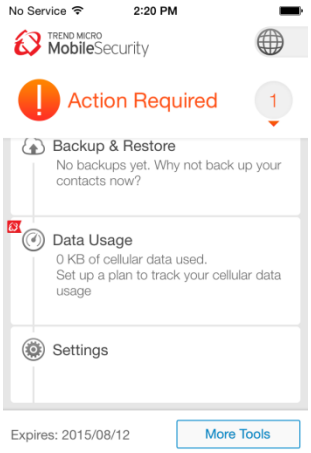

Figure 2.Trend Micro Mobile Security for iOS (Scrolling Down)

Chapter 1: Introducing Trend Micro™ Mobile Security

This chapter introduces you to **Trend Micro™ Mobile Security 2.0 for iOS.** The topics discussed in this chapter include:

- Key Features
- System Requirements
- Incompatible Software
- Internet | 3-G-4G Connection
- Recommended Environment
- Target Market
- Availability
- Contacting Trend Micro

Key Features

All features of Mobile Security are available during the 30-day trial. When the trial has expired, many key features are only available to paying customers, indicated below.

O After 30-day trial only available to paying customers

o Available for all customers

- Not available

Table 1. Trend Micro Mobile Security – Feature Comparison

Protection	Android	iOS	Kindle
Virus Scanner: Apps Scans apps you download and install to filter out virus and malicious apps that can steal your information and cost you money.	o	O	o
New! Virus Scanner: Pre-Installation Scan Pre-installation scan blocks bad apps and malware *before* they're downloaded and installed.	O	-	-
Virus Scanner: Updates Unlimited updates to virus protection files.	o	O	o
Virus Scanner: Cloud Features unlimited cloud scanning connections to ensure continuous protection.	o	O	o
Privacy Scanner Detects spyware by scanning all apps with Mobile App Reputation to identify ones that collect and potentially steal private information.	O	-	O

Table 2. Trend Micro Mobile Security – Feature Comparison (Con't)

Protection	Android	iOS	Kindle
Safe Surfing Uses the Trend Micro™ Smart Protection Network™ to block malicious websites.	O	O	O
Safe Surfing: Parental Controls Filters inappropriate websites with age-based restrictions.	O	-	O
Call and Text Blocking Filters calls and texts with whitelist and blacklist.	O	-	-
Lost Device Protection: Remote Locate / Scream Helps you find your devices on a Google map using GPS, cell towers, or Wi-Fi / Enables you to trigger an alarm on your device – even if it is in silent mode.	O	O	-
Lost Device Protection: Remote Lock / Wipe Enables you to remotely lock your device (Accessing the phone again will require that you insert your Trend Micro password or a unique unlock code) / Allows you to perform a factory reset of the device from the web portal to erase all your personal data.	O	-	-
Lost Device Protection: SIM Card Protection Automatically locks your device if the SIM card is removed (Accessing the phone again will require that you insert your Trend Micro password or a unique unlock code).	O	-	-
Cross-Platform Backup and Restore Backup your photos, contacts*, calendar, videos, voice memos, music (up to 50 MB for Free, 5GB for Premium). (*Cross-platform Backup and Restore of Contacts between iOS and Android.)	o	o	-
Privacy Scanner for Facebook™ Trend Micro Privacy Scanner verifies your Facebook privacy settings, recommends enhancements, and facilitates the changes.	o	O	-
Uninstall Protection Prevents unauthorized removal of the app (Uninstalling Mobile Security will require that you insert your Trend Micro password).	O	-	O
New! Battery Status and Optimizer Maximizes your battery's life.	o	-	-
New! Just-a-Phone Turns off power-draining features and apps.	o	-	-
New! Auto Just-a-Phone Turns off power-draining features and apps automatically.	O	-	-
New! Memory Status and Optimizer Helps free up memory and CPU to maximize performance.	o		

Table 3. Trend Micro Mobile Security – Feature Comparison (Con't)

Protection	Android	iOS	Kindle
New! History Cleaner Cleans out old files to protect your privacy.	o	-	-
New! Malware Cleaner Removes malware and restores your smartphone's normal settings.	o	-	-
New! Smart Power Saver Intelligently manages and disables the network connection when it is not in use to maximize the battery life.	o	-	-
New! Data Usage Monitor Helps users manage their data plan usage and costs.	-	o	-
No Advertising Removes third party ads from displaying in app.	o	-	-
Online Technical Support Offers support provided via online forums, knowledgebase, and email.	o	o	o

System Requirements

Table 4. Mobile Security System Requirements

Requirements	Description
Operating Systems	**Android OS 2.3 and above*** **iOS 7.0, 7.1, or later**
Device Space	**13MB Android** **24MB iOS**
Memory	**18-65MB Android** **30-50MB iOS**
Other	**3G/4G (LTE) | Wi-Fi Internet Connection**
***SMS blocking functions are not supported on Android OS 4.4** ***Compatible with Kindle Fire, Fire HD, HD 8.0, HDX, HDX 8.9; not compatible with Kindle Paperwhite and Amazon Fire Phone** ***Compatible with iPhone 4 and above, iPad 2 and above, iPad Mini 1 and 2, iPod Touch 5th Gen**	

Incompatible Software

To identify software that you should remove from the device before installing Trend Micro Mobile Security, please refer to the following Web site:

http://esupport.trendmicro.com/support/consumer/consumerhome.do?locale=en_US

Internet | 3G-4G Connection

Trend Micro Mobile Security uses a Wi-Fi Internet or 3G-4G connection for activating the program online, checking the expiration date, downloading updates, sending Trend Micro URL/web queries and logs to the portal, logging into the management portal, and browsing knowledge-based pages on the Trend Micro Web site.

3G-4G data connections fees are usually charged on a monthly basis, using a fixed allocation with an upper limit. If you exceed this limit, you will be charged additional fees for the amount of time connected or for the amount of data downloaded. Testers are therefore encouraged to use a Wi-Fi router-based connection to the Internet whenever possible.

Recommended Environment

This Product Guide assumes that you are using Trend Micro Mobile Security in conjunction with a PC or Mac, so you can log in to the Trend Micro Mobile Security Portal easily at http://www.trendmicro.com/LostDevice and review your Lost Device Protection settings and execute certain actions. iOS users who also have an Android smartphone or tablet can test the cross-platform Backup and Restore functions for Contacts.

Target Market

Trend Micro Mobile Security is targeted to mobile users who wish to secure their iPhones and iPads from malicious applications, web threats to them and their family, unwanted calls and messages, and device loss. (Versions for Android and Kindle are also available.)

Availability

September 16, 2014 – App Store, iTunes

Contacting Trend Micro

Trend Micro Incorporated
225 E. John Carpenter Freeway, Suite 1500
Irving, Texas 75062 U.S.A.
Phone: +1 (817) 569-8900
Toll-free: (888) 762-8763
www.trendmicro.com

Consumer Support Line

(800) 864-6027
Monday - Friday, 5:00AM - 8:00PM Pacific

Email and Chat Support

Paid users of Mobile Security may obtain free email, chat, and community forum support. For more information, contact eSupport at: www.trendmicro.com/support/home.

Premium Services

Trend Micro offers Premium Services for a wide variety of technical issues including installation, virus and spyware removal, PC Tune-ups, and more. For more information, visit www.trendmicro.com/support/home.

Chapter 2: Getting Started with Trend Micro™ Mobile Security

This chapter gets you started with Trend Micro™ Mobile Security. Topics discussed in this chapter include:

- Downloading and Installing Trend Micro Mobile Security
- Registering to Your Trend Micro Account
- Buying / Activating a License

Note: **Trend Micro Mobile Security is included with Trend Micro Maximum Security and Premium Security. To download the software, users of these editions can simply launch the Trend Micro Security Console. A "Protect Another Device" link to the Mobile Security download is available in the Console.**

Download and Install Trend Micro™ Mobile Security

To download and install Trend Micro Mobile Security:

1. Tap the **App Store** icon on your iOS device to load it. The **App Store** screen appears.
2. Tap the **Search** icon at the bottom to load the search field. The **Search** field appears and your iOS keyboard pops up.
3. Type **Trend Micro** in the search field and when the Trend Micro page appears, scroll down to Trend Micro Mobile Security in the list and tap the listing. The **Trend Micro** install page appears.

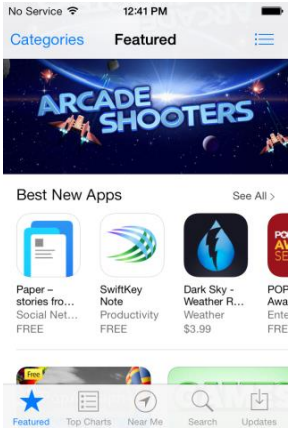

Figure 3. App Store

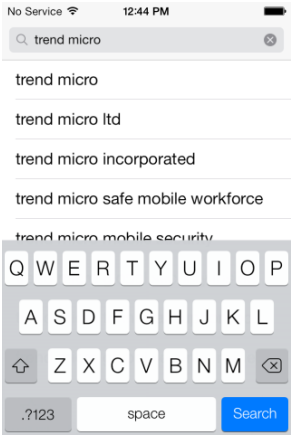

Figure 4. Search App Store

4. Scroll to the right until you see the **Trend Micro Mobile Security** panel. Match the icon to the one you see on the right.
5. Tap **Free;** when it changes to **Install**, tap it again. The **App Store** displays a popup, asking you to **Sign In to iTunes Store.**
6. Enter your password for your Apple ID and tap **OK**. The app downloads and installs. When installation is complete, you're presented with a screen to **Open** the app.
7. Tap **Open**. A screen appears, saying **"Mobile Security" Would Like to Send You Push Notifications.**
8. Tap **Don't Allow** or **OK.** Two preliminary instructional screens appear, explaining the benefits of **Trend Micro Mobile Security,** which includes the **SafeSurfing** browser.
9. Tap **Next** and **Done** to proceed through the screens. The **License Agreement** screen appears.

Figure 5. Trend Micro Mobile Security & Antivirus

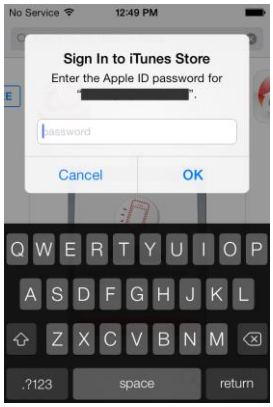

Figure 6. Sign In to iTunes Store

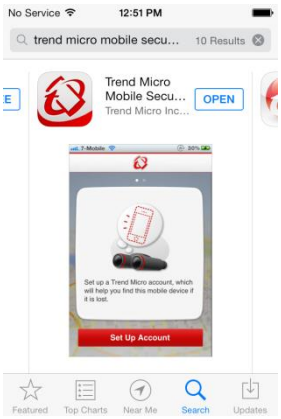

Figure 7. Open

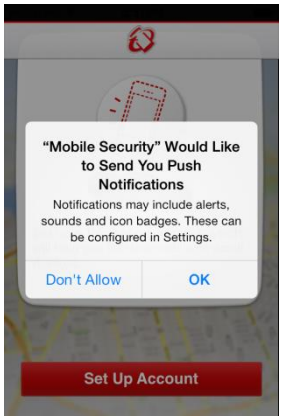
"Mobile Security" Would Like to Send You Push Notifications
Notifications may include alerts, sounds and icon badges. These can be configured in Settings.
Don't Allow
OK
Set Up Account

Figure 8. Push Notifications

No Service
3:59 PM
Protect your privacy, data and mobile device from loss. Buy/Activate product to get full protection.
Next

Figure 9. Next

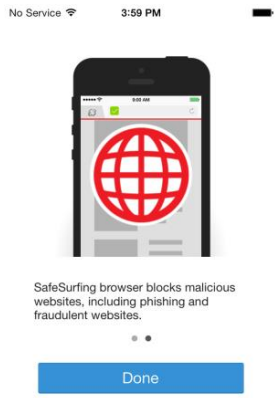

Figure 10. Done

10. Tap **Trend Micro License Agreement** to read it. If you accept the terms of the agreement, tap **Accept.**
11. A demo screen for the **SafeSurfing** browser and **Actions Required** appears, indicating when a website is safe and when actions are required.
12. Tap the demo screen. This shows the **SafeSurfing** browser screen behind it.

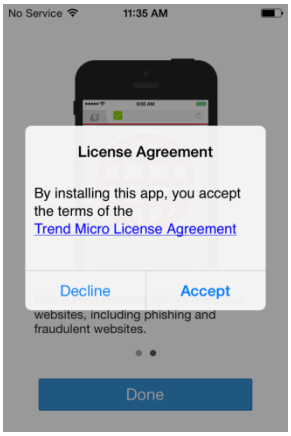

Figure 11. License Agreement

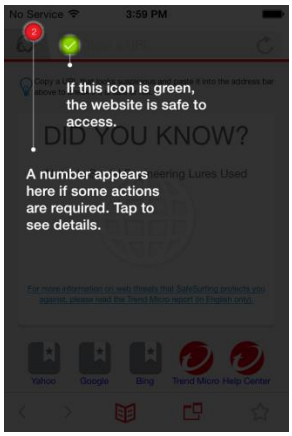
No Service
3:59 PM
If this icon is green, the website is safe to access.
A number appears here if some actions are required. Tap to see details.

Figure 12. Demo for SafeSurfing | Actions Required

13. In the upper lefthand corner of the **SafeSurfing** browser, tap the Mobile Security icon.
14. A second demo screen appears, showing you how to return to **SafeSurfing**. Tap the demo screen to continue.

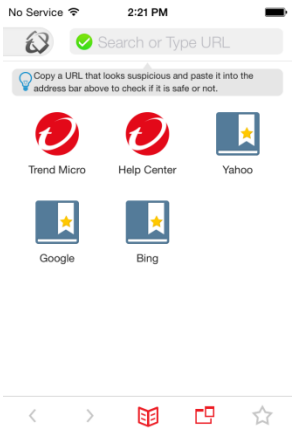
No Service
2:21 PM
Search or Type URL
Copy a URL that looks suspicious and paste it into the address bar above to check if it is safe or not.
Trend Micro
Help Center
Yahoo
Google
Bing

Figure 13. SafeSurfing Browser

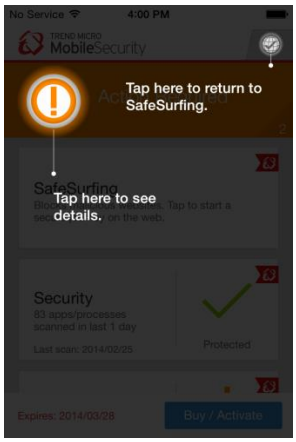

Figure 14. SafeSurfing Demo

15. The main **Mobile Security Console** appears, with the **Action Required** dropdowns showing.
16. Tap **Set up Trend Micro account to get complete protection.** The **Set Up Account** screen appears.
17. Tap **Set Up Account.** The **Sign In** screen appears.

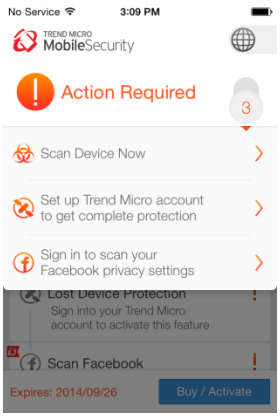
No Service 3:09 PM
TREND MICRO MobileSecurity
Action Required
3
Scan Device Now
Set up Trend Micro account to get complete protection
Sign in to scan your Facebook privacy settings
Lost Device Protection
Sign into your Trend Micro account to activate this feature
Scan Facebook
Expires: 2014/09/26
Buy / Activate

Figure 15. Action Required

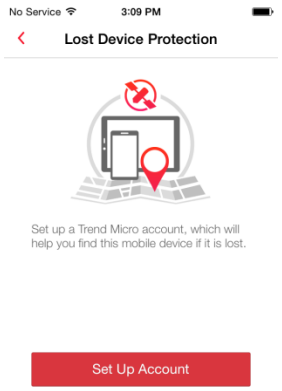
No Service 3:09 PM
Lost Device Protection
Set up a Trend Micro account, which will help you find this mobile device if it is lost.
Set Up Account

Figure 16. Set Up Account

18. **Option 1:** *If you don't have a Trend Micro account,* tap **Create an Account** below the **Sign In** button. The **Create an Account** screen appears.
19. Type in your **Email Address, First** and **Last Names**, select your **Region**, then scroll down and tap **Next**.

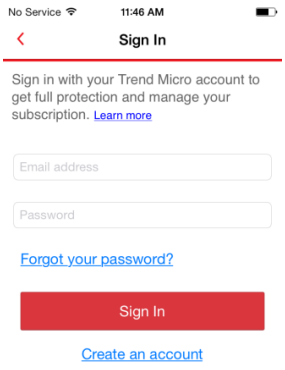
No Service 11:46 AM
Sign In
Sign in with your Trend Micro account to get full protection and manage your subscription. Learn more
Email address
Password
Forgot your password?
Sign In
Create an account

Figure 17. Sign In

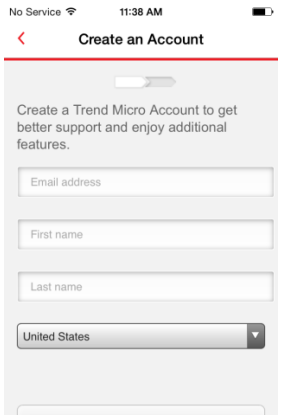
No Service 11:38 AM
Create an Account
Create a Trend Micro Account to get better support and enjoy additional features.
Email address
First name
Last name
United States

Figure 18. Create an Account

20. A screen appears for you to **Confirm Your Email Address.** Enter a password for your new account, and confirm it.
21. If you wish, check **Receive the latest news and offers from Trend Micro**, scroll down and tap **Create Account. Trend Micro Mobile Security** is registered to your account and the **Mobile Security Console** appears.

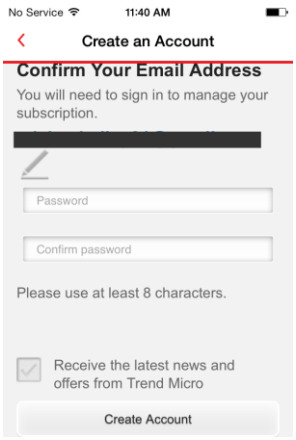
No Service 11:40 AM
Create an Account
Confirm Your Email Address
You will need to sign in to manage your subscription.
Password
Confirm password
Please use at least 8 characters.
Receive the latest news and offers from Trend Micro
Create Account

Figure 19. Confirm Your Email Address

Figure 20. Mobile Security Console

22. **OPTION 2:** *If you already have a Trend Micro account,* enter your **Email address** and **Password** and tap **Sign In. Trend Micro Mobile Security** is activated and linked to your Trend Micro Account.
23. You may now begin using **Trend Micro Mobile Security.** The Premium features will be active for free for 30 days, after which you'll need to buy a subscription.

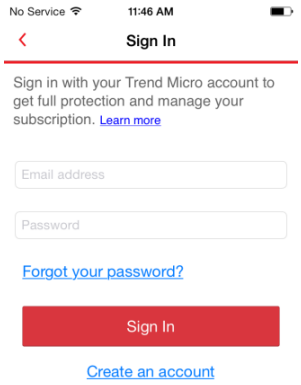

Figure 21. Sign In

Figure 22. Mobile Security Console

To Activate a Subscription Using an Activation Code:

Once you have bought your subscription, you'll receive an **Activation Code** in your order confirmation email or inside the retail box. You'll need to enter the **Activation Code** into Mobile Security to activate the license.

1. Tap **Buy/Activate** in the **Mobile Security Console.** The **Buy/Activate** screen appears.
2. Tap **Use Activation Code** to open the screen to enter your code.
3. Enter the 20-character string without the dashes (which are entered for you) and tap **OK**.
4. Your subscription is activated and the new expiration date appears in the **Settings** screen.

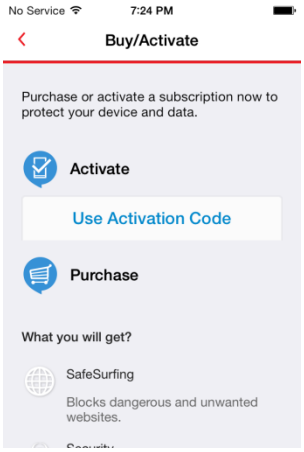

Figure 23. Buy / Activate > Use Activation Code

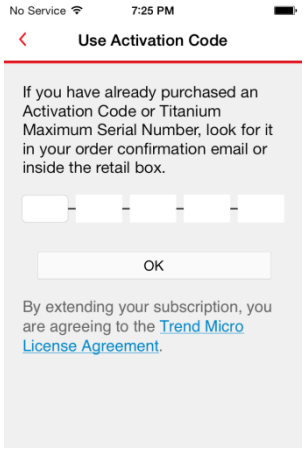
No Service
7:25 PM
Use Activation Code
If you have already purchased an Activation Code or Titanium Maximum Serial Number, look for it in your order confirmation email or inside the retail box.
OK
By extending your subscription, you are agreeing to the Trend Micro License Agreement.

Figure 24. Enter Activation Code

Chapter 3: Exploring Trend Micro™ Mobile Security for iOS

This chapter provides an overview of Trend Micro Mobile Security for iOS. Topics discussed in this chapter include:

- Overview of the Mobile Security Console
- SafeSurfing
- Security
- Lost Device Protection
- Scan Facebook™
- Backup and Restore Between iOS and Android Devices
- Data Usage
- Transferring Licenses Between Devices
- Settings
- Mobile Security on your iPad

Overview of the Mobile Security Console

Once installed, an icon for **Trend Micro™ Mobile Security for iOS** appears on your iOS mobile device.

To launch the Mobile Security Console:

1. Tap the Trend Micro **Mobile Security** icon on your iOS device to load the **Console**.
2. Use the internet Globe in the upper right to launch the **SafeSurfing** browser to safely surf the Web.
3. The **Status Banner** (e.g., "Action Required") lets you perform remedial actions on your device.
4. **SafeSurfing** provides a **Report** on sites scanned and malicious websites blocked.

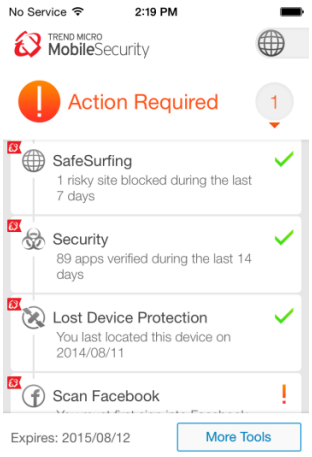

Figure 25. TMMS Console | SafeSurfing

5. **Security** scans apps and files for viruses and spyware.
6. **Lost Device Protection** lets helps you locate your device or trigger an alarm.
7. **Scan Facebook** lets you scan your Facebook privacy settings.
8. Scroll down the **Console**.
9. **Backup & Restore** lets backup and restore your Contacts between iOS and Android devices.
10. **Data Usage** lets you set up a plan to track your cellular data usage.
11. **Settings** lets you configure your Mobile Security settings.
12. **More Tools** directs you to Trend Micro **Password Manager** on the App Store to manage your online passwords.

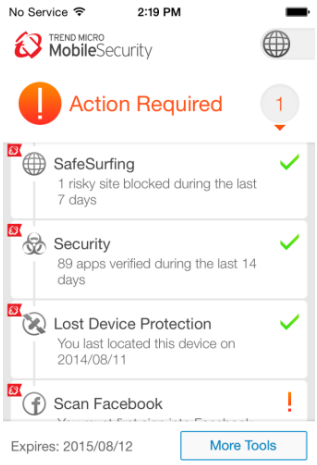

Figure 26. Security | Lost Device Protection | Scan Facebook

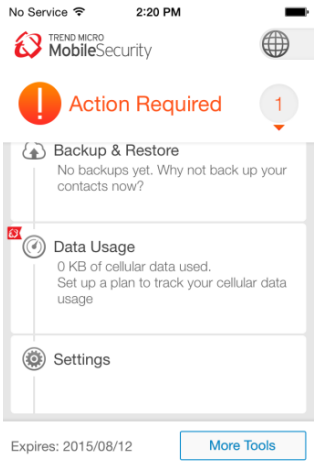

Figure 27. Backup & Restore | Data Usage | Settings | More Tools

Safe Surfing

To ensure Safe Surfing:

1. Back in the main **Console**, tap the **Globe** icon in the upper right to open the **SafeSurfing** browser. The browser appears.
2. In the location bar, enter the URL of a website you wish to browse. Or to test an example of a "dangerous" site, type **www.hackers.com** or **www.hackers.org** and tap **Go**.
3. If the site is malicious or potentially so, **SafeSurfing** blocks it to protect you.
4. If you still want to visit this website despite the risk, tap **proceed anyway**. (Not recommended)
5. Back in the main page of the **Console**, tap the **Safe Surfing** panel for a report of malicious websites blocked**.**

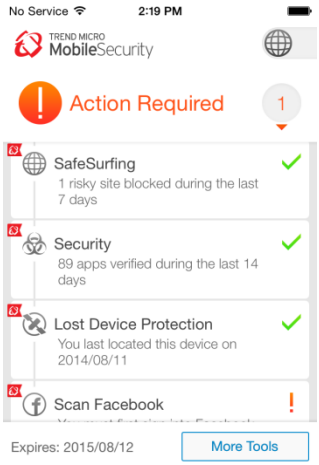

Figure 28. SafeSurfing

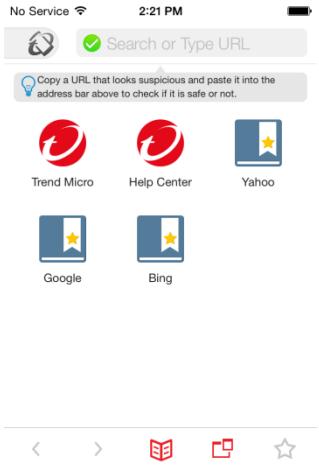
No Service
2:21 PM
Search or Type URL
Copy a URL that looks suspicious and paste it into the address bar above to check if it is safe or not.
Trend Micro
Help Center
Yahoo
Google
Bing

Figure 29. Safe Surfing Browser

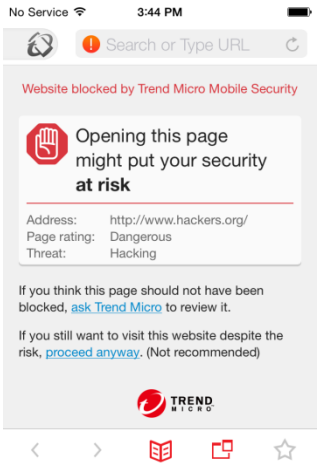
No Service
3:44 PM
Search or Type URL
Website blocked by Trend Micro Mobile Security
Opening this page might put your security at risk
Address: http://www.hackers.org/
Page rating: Dangerous
Threat: Hacking
If you think this page should not have been blocked, ask Trend Micro to review it.
If you still want to visit this website despite the risk, proceed anyway. (Not recommended)
TREND MICRO

Figure 30. Website Blocked

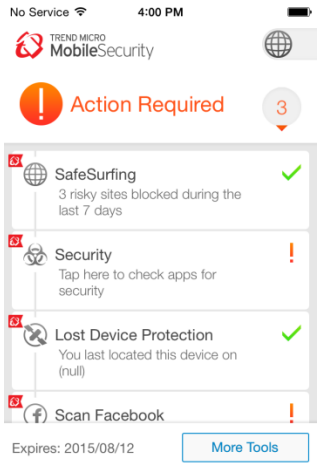

Figure 31. Tap SafeSurfing Panel

6. The **Safe Surfing Report** screen appears, indicating which sites it has recently blocked.
7. Back in the main **Console** screen, scroll to the bottom and tap **Settings** to modify your **SafeSurfing** level. The **Settings** screen appears.
8. In **Settings**, scroll down to **SafeSurfing**, then tap the slider to turn **Website Filtering** on or off.
9. Tap **Protection Strength**, then check the protection level you prefer**:**

   High. Blocks websites showing any signs of transmitting malicious software, including suspicious websites that may not actually cause problems.

   Normal. Protects against malicious software, online fraud, and other threats, without aggressively blocking minor security risks.

   Low. Only blocks sites confirmed as fraudulent or malicious.

Figure 32. SafeSurfing Report

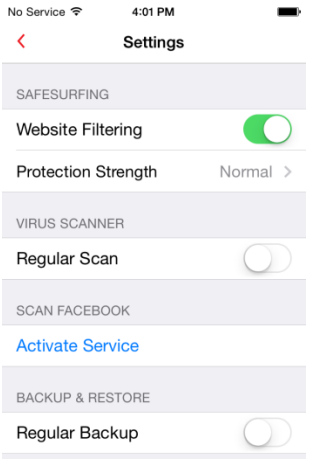

Figure 33. Settings > SafeSurfing

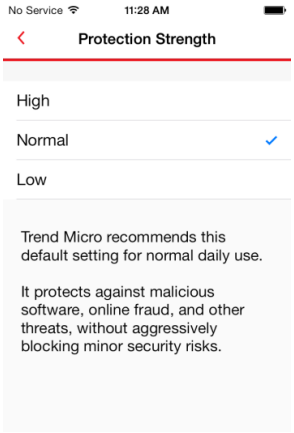
No Service
11:28 AM
Protection Strength
High
Normal
Low
Trend Micro recommends this default setting for normal daily use.
It protects against malicious software, online fraud, and other threats, without aggressively blocking minor security risks.

Figure 34. Protection Strength

Security

To use Security:

1. Tap **Security** in the **TMMS Console**. The **Security** screen appears, with a list of past apps scanned (if any).
2. Tap **Scan Now** to conduct a malware scan on demand. A popup appears, asking permission to access your actively running apps.
3. Tap **OK**. The scan begins and a **Scanning Apps** screen shows you the progress of the scan.
4. When the scan is complete, the **Security** screen reappears, with an updated list of apps scanned. If malicious apps have been found, the user is advised to delete them.
5. Tap **Rescan** if you wish to scan again.

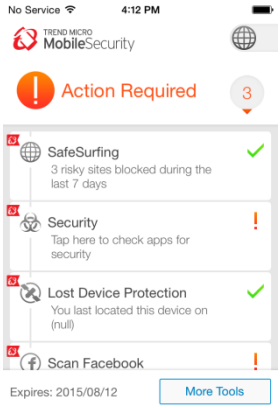

Figure 35. Security

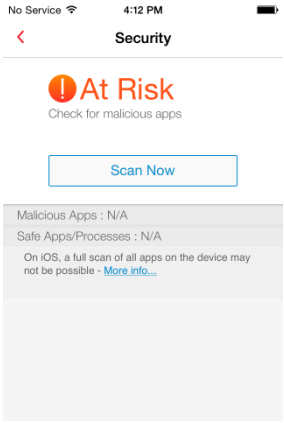
No Service
4:12 PM
Security
At Risk
Check for malicious apps
Scan Now
Malicious Apps : N/A
Safe Apps/Processes : N/A
On iOS, a full scan of all apps on the device may not be possible - More info...

Figure 36. Scan Now

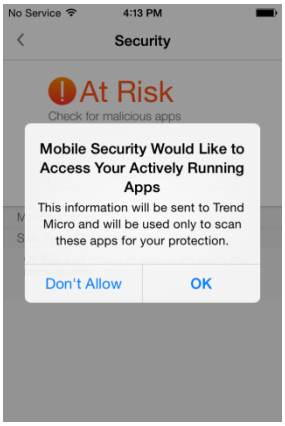
No Service
4:13 PM
Security
At Risk
Check for malicious apps
Mobile Security Would Like to Access Your Actively Running Apps
This information will be sent to Trend Micro and will be used only to scan these apps for your protection.
Don't Allow
OK

Figure 37. Access to Apps

Figure 38. Scanning Apps

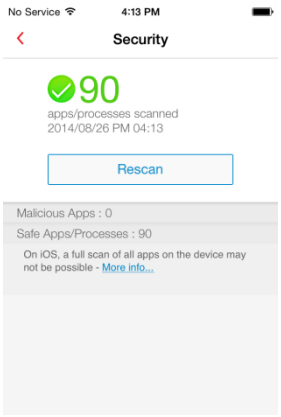

Figure 38. Rescan

Lost Device Protection

To enable Lost Device Protection:

1. Back in the main **Console,** tap **Lost Device Protection.** The **Lost Device Protection** screen appears, with instructions to turn on **Location Services.**
2. Tap **Turn It On Now** to turn on the services.
3. If **Location Services** is not turned on, follow the instructions in the **Device Not Located** screen to turn them on.
4. Scroll to the right. If sound is disabled, follow the instructions in the **Sound Disabled** screen to turn the sound on, so that you can sound an alarm if this mobile device is lost.

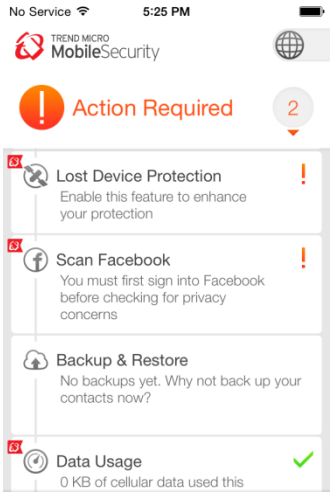

Figure 39. Main Console | Lost Device Protection

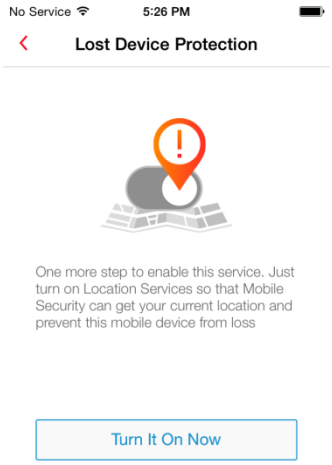
No Service
5:26 PM
Lost Device Protection
One more step to enable this service. Just turn on Location Services so that Mobile Security can get your current location and prevent this mobile device from loss
Turn It On Now

Figure 40. Lost Device Protection

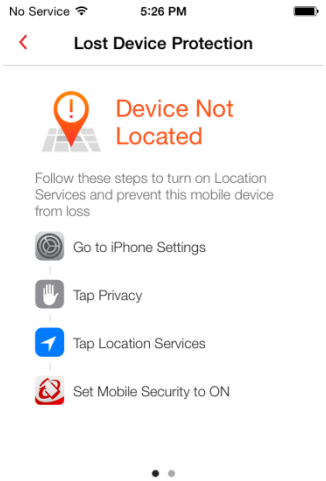
No Service
5:26 PM
Lost Device Protection
Device Not Located
Follow these steps to turn on Location Services and prevent this mobile device from loss
Go to iPhone Settings
Tap Privacy
Tap Location Services
Set Mobile Security to ON

Figure 41. Instructions for turning on Location Services

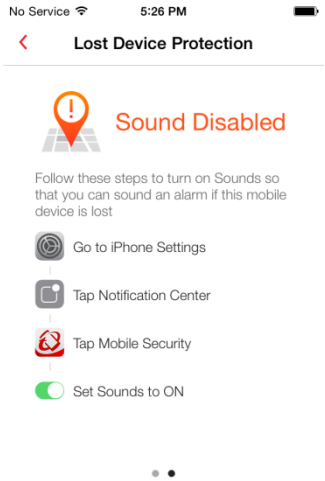
No Service
5:26 PM
Lost Device Protection
Sound Disabled
Follow these steps to turn on Sounds so that you can sound an alarm if this mobile device is lost
Go to iPhone Settings
Tap Notification Center
Tap Mobile Security
Set Sounds to ON

Figure 42. Instructions for tuning on Sound

5. Once **Lost Device Protection** is activated, tap its panel in the Console and a **Device Located** screen displays, with a link to the **Lost Device Protection Portal**
6. Copy and email this link to your PC or Mac, so you can access the portal later if your device is lost or stolen.

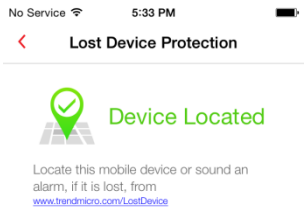

Figure 43. Lost Device Protection | Device Located

Lost Device Protection Portal

To access the Lost Device Protection Portal:

1. Launch your browser on your PC and type http://www.trendmicro.com/LostDevice into the search field, and hit **Enter**. The **Lost Device Protection Portal** webpage appears.
2. Tap **Find Now** or **Sign in** to sign into your Trend Micro account. The **Sign In** page appears.
3. Type the email address and password you used to create your Trend Micro account and click **Sign in.** The **Lost Device Protection Portal** appears, with the location of your device shown on the Google map. Zoom the map for a closer view.

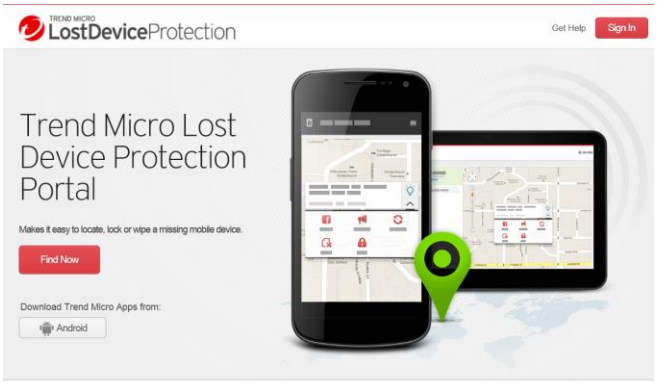

Figure 44. Lost Device Protection Portal Sign In

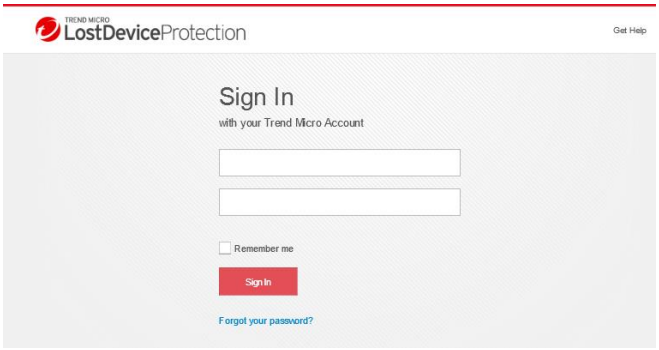

Figure 45. Sign In

4. Click **Share** to share the device's location with a trusted nearby friend.
5. Click **Scream** to sound a one-minute alarm on your misplaced device, even if it has been set to silent mode.
6. Click **Refresh** to refresh the Google map.

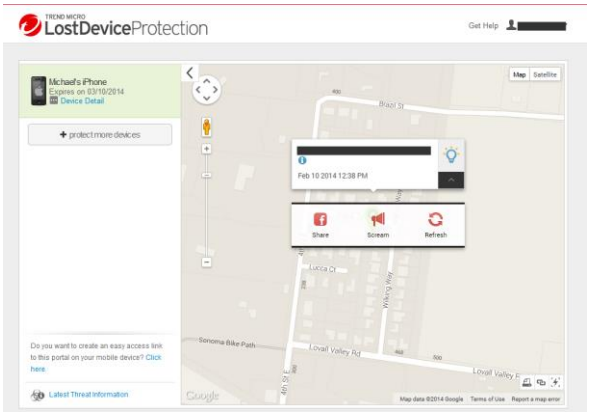

Figure 46. Lost Device Protection Options

7. Click **Device Detail** (below the device icon on the upper left of the portal) to view device details about your subscription.

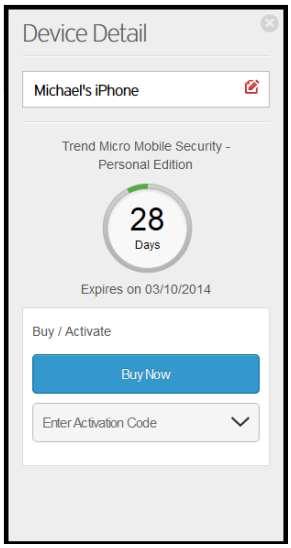

Figure 47. Unlock

Scan Facebook™

Trend Micro Mobile Security also provides a **Scan Facebook™** utility. Using **Scan Facebook**, you can scan and edit your Facebook privacy settings.

To access Scan Facebook:

1. Tap **Scan Facebook™** in the main Console. The **Scan Facebook** screen appears for you to sign into your Facebook account.
2. Tap **Sign into Facebook**. A screen appears for you to sign in.

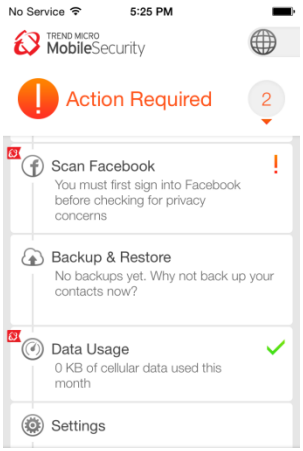
No Service 5:25 PM
TREND MICRO MobileSecurity
Action Required 2
Scan Facebook
You must first sign into Facebook before checking for privacy concerns
Backup & Restore
No backups yet. Why not back up your contacts now?
Data Usage
0 KB of cellular data used this month
Settings

Figure 48. Scan Facebook

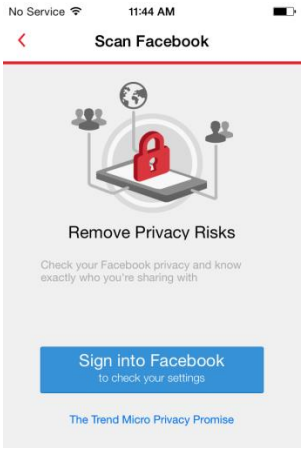
No Service 11:44 AM
Scan Facebook
Remove Privacy Risks
Check your Facebook privacy and know exactly who you're sharing with
Sign into Facebook
to check your settings
The Trend Micro Privacy Promise

Figure 49. Sign Into Facebook

3. Enter the email address and password you used to activate your **Facebook** account and tap **Log In**.
4. Mobile Security scans Facebook for privacy concerns. When it's done checking, it presents you with the analysis.

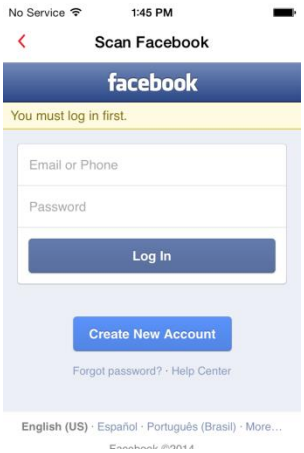

Figure 50. Facebook Login

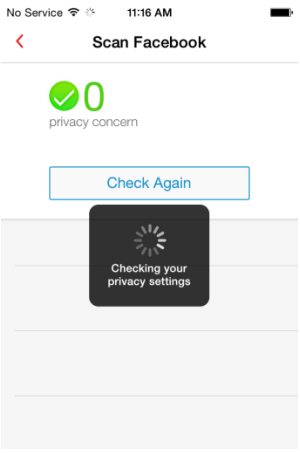

Figure 51. Checking Your Privacy Settings

5. Tap **Fix All**, or tap each item in the list to reset it to the recommended setting. A popup appears, letting you change the **Privacy Setting**.
6. Tap the recommended **Privacy Setting** (e.g., **Friends**), then tap **OK** to enter it. Mobile Security makes the change, telling you "Great! You fixed this concern."
7. Repeat for any remaining concerns, or tap **Check Again** to make sure you've addressed all concerns.
8. In the future, whenever Facebook makes a policy change for your Privacy Settings, simply tap **Scan Facebook** again in the **Console** to recheck your privacy settings.

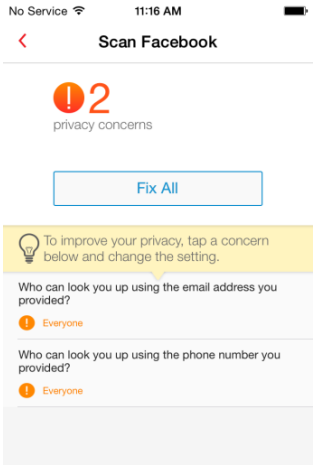
No Service
11:16 AM
Scan Facebook
2
privacy concerns
Fix All
To improve your privacy, tap a concern below and change the setting.
Who can look you up using the email address you provided?
Everyone
Who can look you up using the phone number you provided?
Everyone

Figure 52. 2 Privacy Concerns

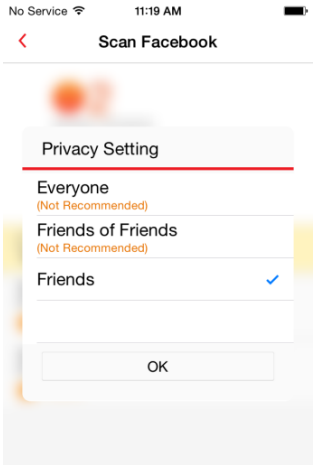

Figure 53. Privacy Setting

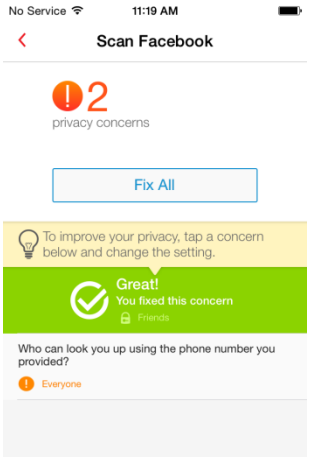

Figure 54. Great! You fixed this concern.

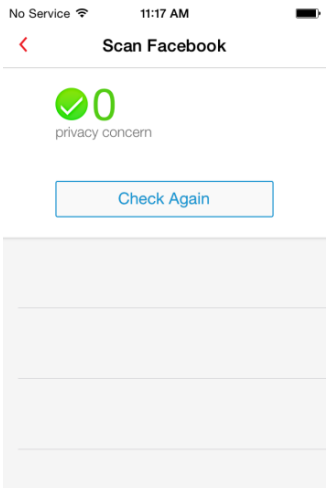

Figure 55. Check Again

Backup & Restore Between iOS and Android Devices

Trend Micro Mobile Security for iOS provides **Backup & Restore** for your Contacts. You can back up all the Contacts on your device and restore them to it or another iOS or Android device.

To Back Up Your Contacts:

1. Tap **Backup & Restore** in the Console. A popup appears, asking **"Mobile Security" Would Like to Access Your Contacts.**
2. Tap **OK** to allow the access. The Back Up screen appears.
3. Tap **Back Up** to back up your Contacts. If your device is not plugged in, MBR advises you to plug it in during the backup to not drain your battery.
4. While it's backing up, **Mobile Security** provides a screen to show you the progress of the backup.

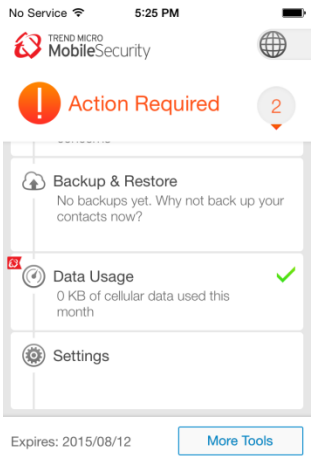

Figure 56. Backup and Restore

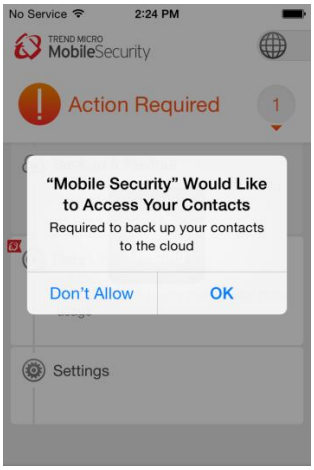

Figure 57. Access Contacts

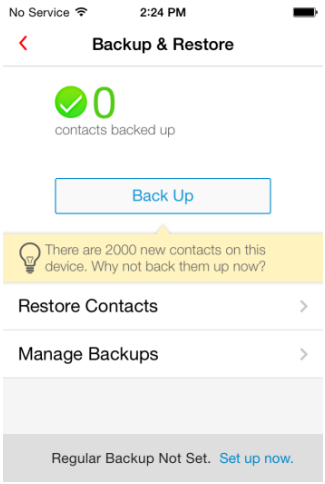

Figure 58. Back Up

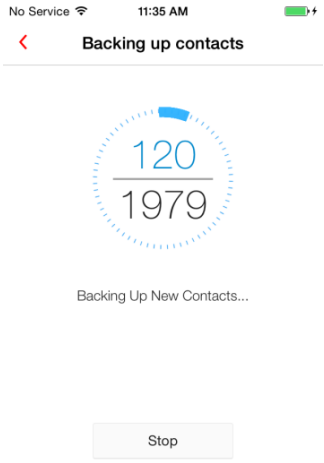

Figure 59. Backup in Progress

5. When the backup process is complete, a popup appears, indicating the results of the backup.
6. If any contacts were not backed up, (in this case, because we stopped it), you can try another backup later.
7. To ensure the safety of your Contacts, **Regular Backup** is turned on after a backup. Or you may turn this on by tapping **Set Up Now** at the bottom of the screen.

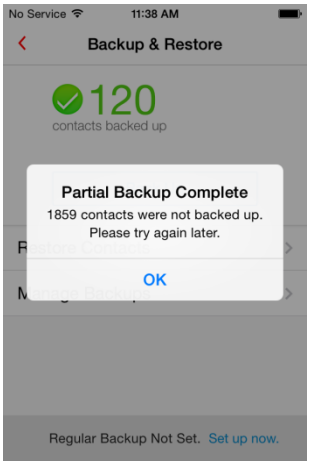

Figure 60. Partial Backup Complete

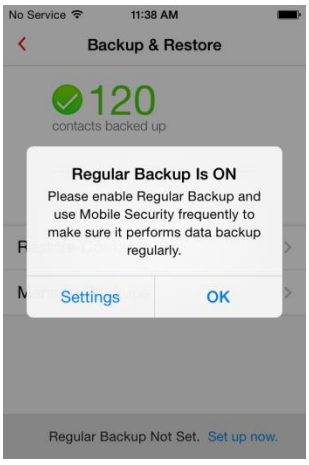
No Service 11:38 AM
Backup & Restore
120
contacts backed up
Regular Backup Is ON
Please enable Regular Backup and use Mobile Security frequently to make sure it performs data backup regularly.
Settings
OK
Regular Backup Not Set. Set up now.

Figure 61. Regular Backup is On

To Restore Your Contacts:

1. Tap **Backup & Restore** in the Console. The **Backup & Restore** screen appears, with a banner indicating the number of backups you have, plus items to **Restore Contacts** and **Manage Backups.**
2. Tap **Restore Contacts.** A screen appears with the list of backup sets you can restore.

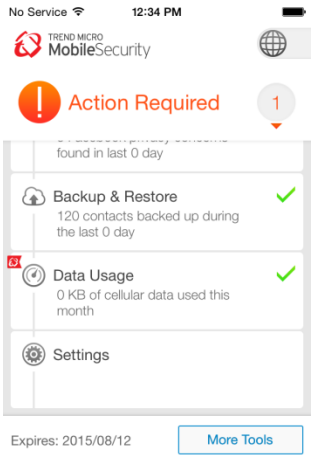

Figure 62. Backup and Restore

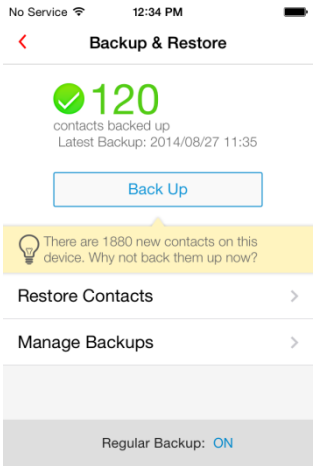

Figure 63. Restore Contacts | Manage Backups

3. If you have **Trend Micro Mobile Security** on your Android device and have completed backups for it (e.g., DROID RAZR)—and your iOS device is registered to the same account—your Android backups will also be listed here, along with your iOS backups.
4. Tap the backup you wish to restore. A popup appears, asking if you're sure you wish to restore the contacts backup and giving details about the restoration.
5. If you do, tap **Restore**. Mobile Security restores the contacts in that backup to the device.

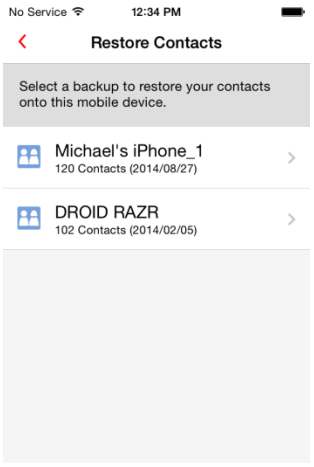

Figure 64. Restore Contacts List

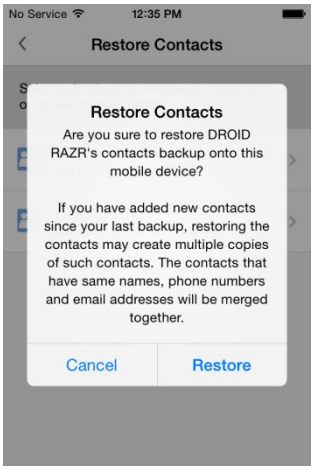
No Service
12:35 PM
Restore Contacts
Restore Contacts
Are you sure to restore DROID RAZR's contacts backup onto this mobile device?
If you have added new contacts since your last backup, restoring the contacts may create multiple copies of such contacts. The contacts that have same names, phone numbers and email addresses will be merged together.
Cancel
Restore

Figure 65. Restore Contacts?

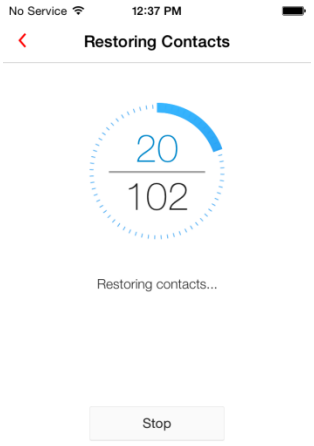

Figure 66. Restoring Contacts

Managing Backups:

1. As you accumulate backups, you can delete old ones to free up space in your account.
2. In the **Backup & Restore** screen, tap **Manage Backups.** The **Manage Backups** screen appears.
3. Tap the backup you wish to review or delete. The **Backup Details** screen appears.

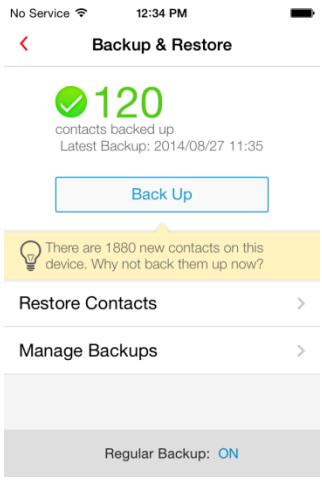

Figure 67. Restore | Manage Backups

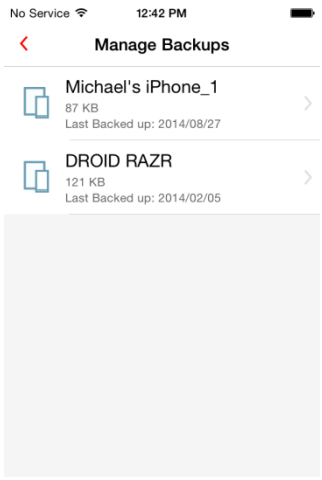

Figure 68. Manage Backups

4. Review the backup, which indicates the number of contacts and size. If you wish, tap **Delete** to delete the backup. A popup appears, asking if you're sure you want to delete the backup.
5. Tap **Delete** in the popup to confirm deletion of the backup.

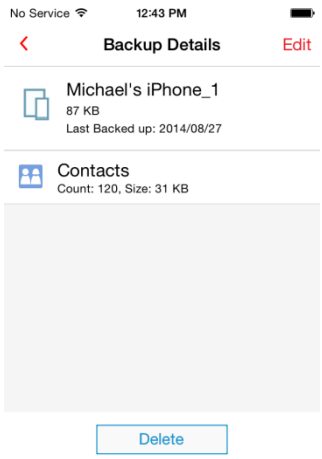

Figure 69. Backup Details

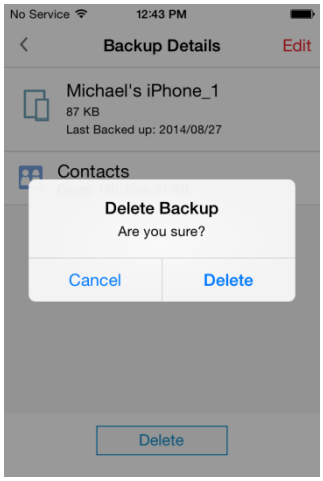

Figure 70. Delete Backup?

6. **Mobile Security** returns you to the **Manage Backups** screen, with the backup deleted.

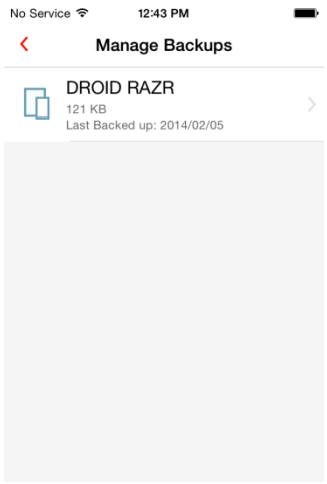

Figure 71. iPhone_1 Backup Deleted

Data Usage

Trend Micro Mobile Security for iOS 2.0 provides a new **Data Usage** monitor to help you track your data usage against the **Cellular** and **Roaming** data plans you've chosen with your provider, as well as your **Wi-Fi** data usage. For greater accuracy, open Mobile Security before and after restarting your mobile device and keep it running in the background.

To use Data Usage:

1. In the main screen of the **Console**, tap **Data Usage**. The **Data Usage** instruction screen appears, advising you to set up a plan in **Data Usage Settings** to track your **Cellular** data usage.

   Note: A similar instruction screen appears also for **Roaming** and **Wi-Fi** data usages.

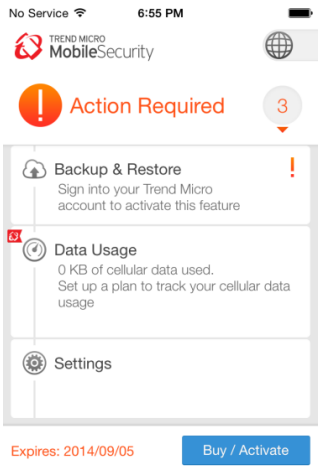

Figure 72. Data Usage

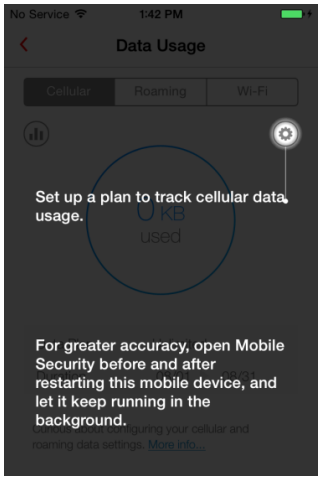
No Service
1:42 PM
Data Usage
Cellular
Roaming
Wi-Fi
Set up a plan to track cellular data usage.
0 KB
used
For greater accuracy, open Mobile Security before and after restarting this mobile device, and let it keep running in the background.

Figure 73. Set Up Cellular Data Usage Plan

2. Tap the instruction screen to display the **Cellular** screen, then the **Settings** icon on the right to open **Cellular Data** Settings.
3. The **Data Plan** defaults to **Unlimited**. Tap **Data Plan** to change this setting by first toggling the **Unlimited** toggle off. A field is then provided to enter a **Data Limitation.**

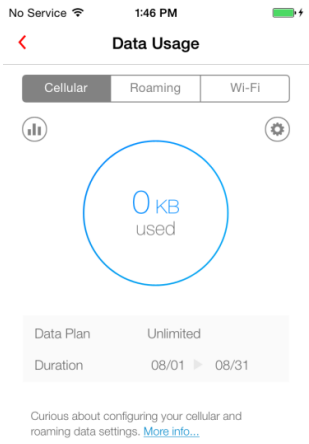

Figure 74. Data Usage | Cellular

Figure 75. Cellular Data

4. Tap the **Data limitation** field, then enter the data amount, and tap **Done**.

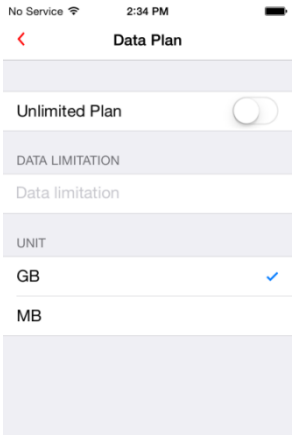

Figure 76. Data Limitation

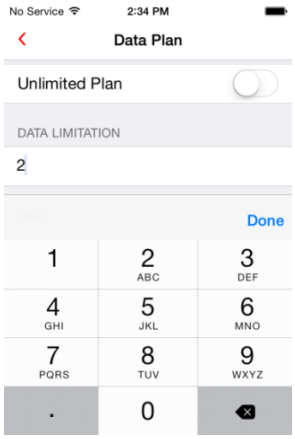

Figure 77. Edit Data Limitation

5. Choose the **Unit** of measure (GB or MB).
6. Return to the main **Cellular Data** settings screen and tap **Billing Cycle** to set the cycle. The **Billing Cycle** screen appears.

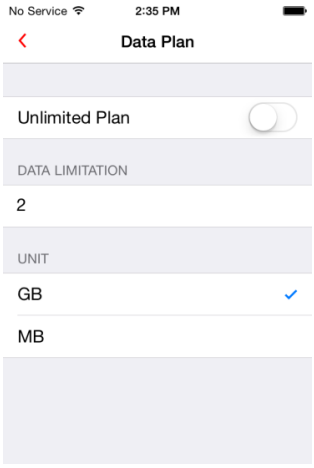

Figure 78. Unit of Measure

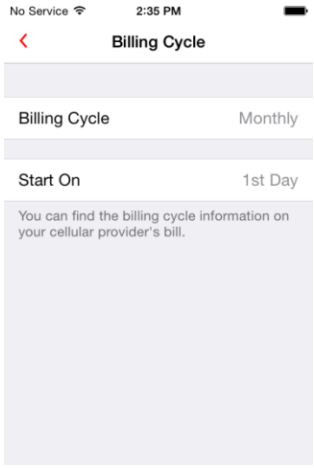

Figure 79. Billing Cycle

7. Tap **Billing Cycle** to enter the billing cycle pick list, then scroll to the proper cycle. When done, tap **Billing Cycle** again to close the pick list.
8. Tap **Start On** to set the start date of the billing cycle; when the pick list appears, scroll to the day the billing cycle begins; then tap **Start On** again to close the setting

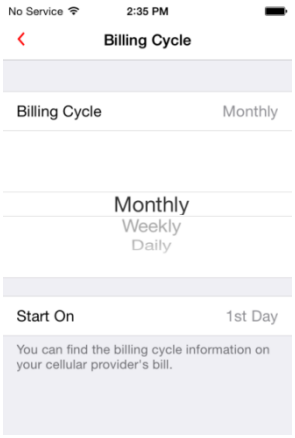

Figure 80. Monthly, etc ...

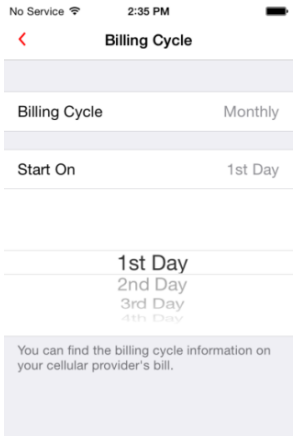

Figure 81. 1st Day

9. Back in the main **Cellular Data** settings screen, toggle **Alert** on. A popup appears, saying "To track more accurate data usage and see alerts at the right time, keep Mobile Security running in the background); tap **OK**. The **First** and **Second Alerts** appear, set by default to 80% and 100% of your data plan.

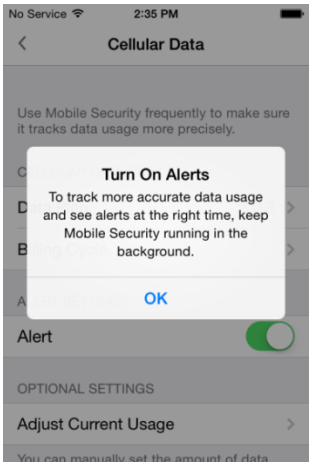
No Service
2:35 PM
Cellular Data
Use Mobile Security frequently to make sure it tracks data usage more precisely.
Turn On Alerts
To track more accurate data usage and see alerts at the right time, keep Mobile Security running in the background.
OK
Alert
OPTIONAL SETTINGS
Adjust Current Usage

Figure 82. Turn On Alerts

Figure 83. Alert Defaults

10. To adjust the **Exceeding Plan Alerts**, tap each respectively to change the percentage at which the alert will activate, then tap **Done**.

11. If necessary, scroll down to **Optional Settings** to manually set the amount of data already used in this billing period by tapping **Adjust Current Usage.** An edit screen appears.

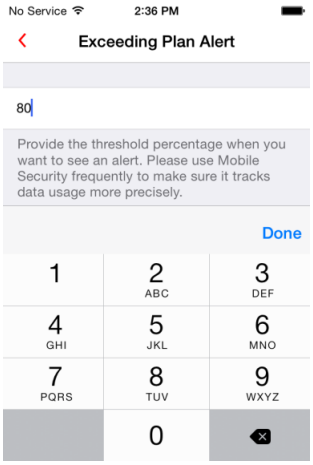

Figure 84. Exceeding Plan Alert

Figure 85. Optional Settings

12. Enter the amount you've already used in this billing period and tap **Done**; then adjust the **Unit** if need be.
13. Return to the main Data Usage screen. The Data Usage for Cellular Data displays a graph of your settings, providing Predicted Data Usage and Days Left in Billing Cycle.

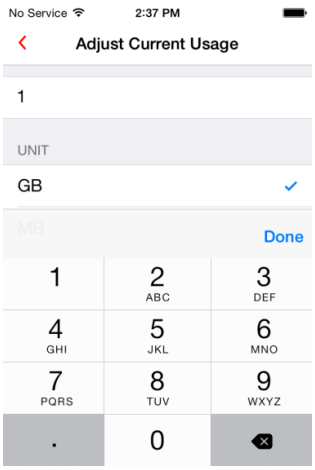

Figure 86. Adjust Current Usage

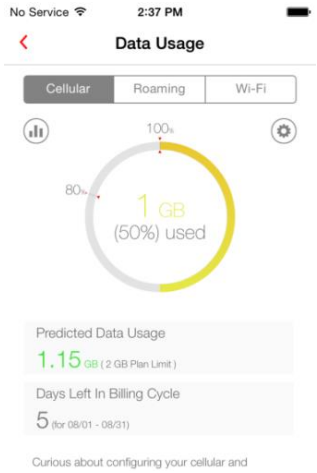

Figure 87. Cellular Data Usage Console

14. To adjust the **Roaming Data** settings, tap the **Roaming** tab in the main **Data Usage** screen and either manually adjust each setting to fit a separate **Roaming** data plan (e.g., 650 MBs), or toggle **Match Cellular Data Settings** on to match that group of settings.

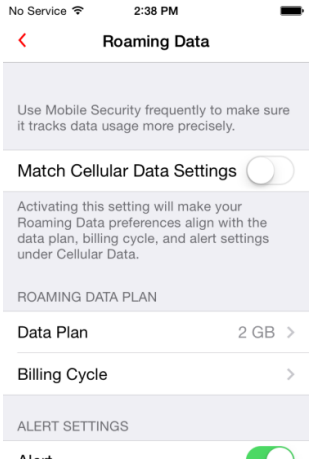
No Service
2:38 PM
Roaming Data
Use Mobile Security frequently to make sure it tracks data usage more precisely.
Match Cellular Data Settings
Activating this setting will make your Roaming Data preferences align with the data plan, billing cycle, and alert settings under Cellular Data.
ROAMING DATA PLAN
Data Plan
2 GB
Billing Cycle
ALERT SETTINGS

Figure 88. Roaming Data Settings

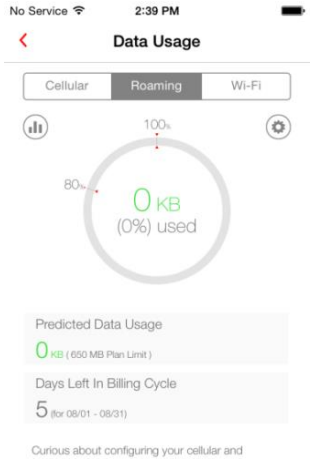

Figure 89. Roaming Data Usage Console

15. Finally, adjust the **Wi-Fi Data** settings in the same way as the previous two, either manually or by matching the cellular data settings and billing cycle.

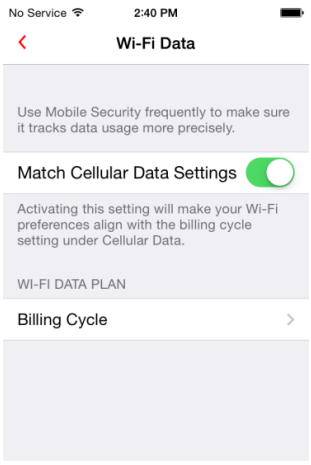
No Service
2:40 PM
Wi-Fi Data
Use Mobile Security frequently to make sure it tracks data usage more precisely.
Match Cellular Data Settings
Activating this setting will make your Wi-Fi preferences align with the billing cycle setting under Cellular Data.
WI-FI DATA PLAN
Billing Cycle

Figure 90. Match Cellular Data Settings

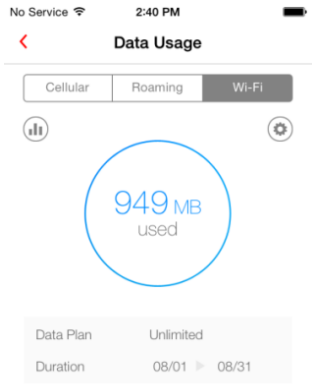

Figure 91. Wi-Fi Data Usage

16. View a graphical report of **Monthly** and **Annual** usage for **Cellular Data, Roaming Data**, or **Wi-Fi Data**, by tapping the respective tab.
17. Then tap the **Graph** icon in the upper left of the **Data Usage** screen. A graph of **Usage History** appears. For example, the **Wi-Fi Usage History** for the current **Month** or **Year**.

Figure 92. Wi-Fi Usage History | Month

Figure 93. Wi-Fi Usage History | Year (to date)

Transferring Licenses Between Devices

Trend Micro Mobile Security allows you to transfer licenses between devices, whether they're iOS or Android. The option is available for active or expired Trial accounts when you're signed in, or for expired Paid accounts when you're signed in.

To Transfer a License Between Devices:

1. In the main screen of the **Console**, tap **Settings**. The **Settings** screen appears.
2. Tap **Buy / Activate.** The **Buy/Activate** screen appears, with a panel for you to initiate the license transfer.
3. Tap **Want to transfer a license? Sign in now.** The Trend Micro account **Sign In** screen appears.
4. Enter the email address and password for your account and tap **Sign in.** The **Transfer License** screen appears.
5. **Tap the license that you want to transfer to this device.** A popup appears, explaining that your purchased protection will be immediately disabled on the previous device and enabled on this one, asking **Do you want to continue?**

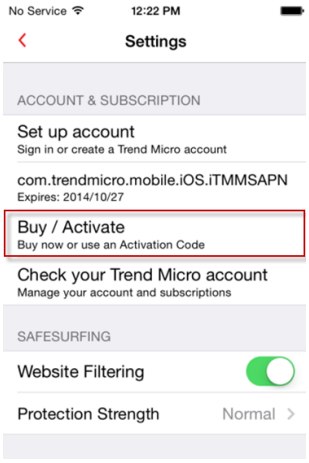

Figure 94. Settings

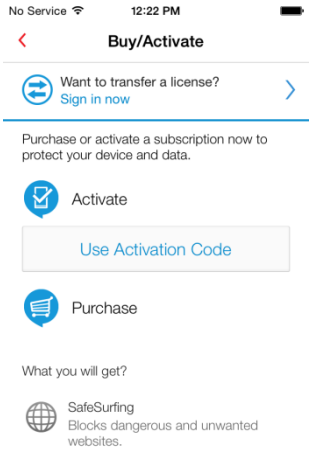

Figure 95. Buy/Activate | Transfer a License

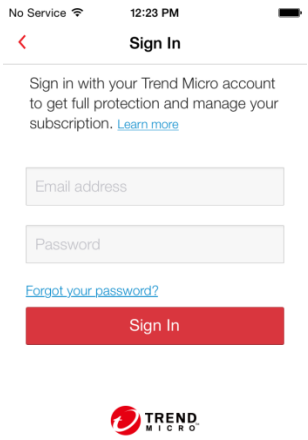

Figure 96. Sign In

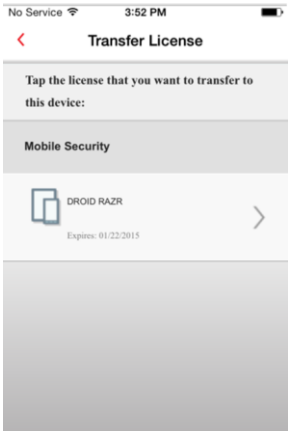

Figure 97. Transfer License

6. Tap **OK** to transfer the license.
7. A popup indicates that the subscription has been updated and transferred to the new device.

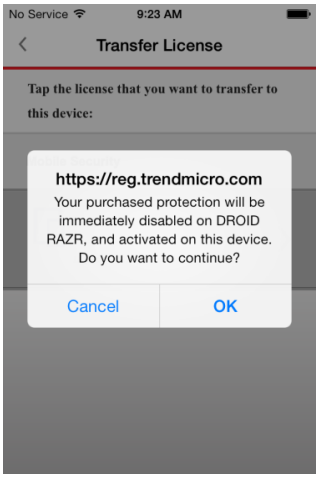
No Service
9:23 AM
Transfer License
Tap the license that you want to transfer to this device:
https://reg.trendmicro.com
Your purchased protection will be immediately disabled on DROID RAZR, and activated on this device. Do you want to continue?
Cancel
OK

Figure 98. License Disabled from Transferring Device

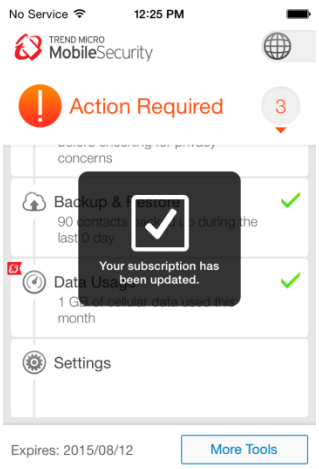

Figure 99. Subscription Updated

Settings

To Access System Settings:

1. Tap **Settings** at the bottom of the main Console to open **Settings**.
2. Scroll down to review the options in the **Settings** screen.

ACCOUNT & SUBSCRIPTION

Trend Micro Account. Shows account to which you're registered.

Expiration Date. Expiration date for your subscription

Activation Code. Shows the 20-digit activation code in use.

Buy / Renew / Activate. Buy / renew now or use an Activation Code.

Sign Out. Disconnect your Trend Micro account (needs password).

Check your Trend Micro account. Manage your account and subscriptions.

SAFESURFING

Website Filtering. Turn filtering on and off.

Protection Strength. Set strength to Low, Normal, or High.

VIRUS SCANNER

Scan Regularly. Turn the regular scan on or off. A scan is done periodically on a regular basis when certain conditions are met (e.g., free CPU, frequency of app usage).

SCAN FACEBOOK

Activate Service/ Sign In. Log in or out to Facebook account.

BACKUP & RESTORE

Regular Backup. Turn on to perform a data backup regularly.

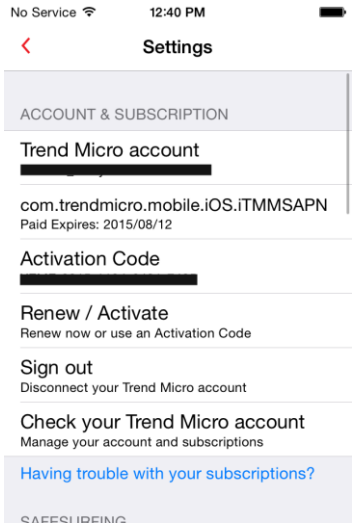

Figure 100. Settings (1)

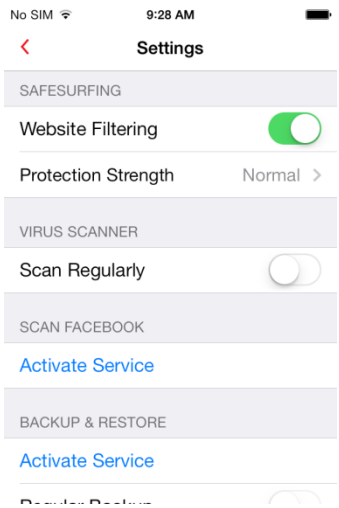

Figure 101. Settings (2)

DATA USAGE

Cellular Data. Set settings for cellular data monitoring.

Roaming Data. Set settings for roaming data monitoring.

Wi-Fi Data. Set settings for Wi-Fi data monitoring.

ABOUT AND HELP

About. Provides version number.

Help. Online Help.

Share with Friends. Share with friends on social media.

Love This App. Rate and review this app on App Store.

Start collecting log. Collect a log to assist with troubleshooting.

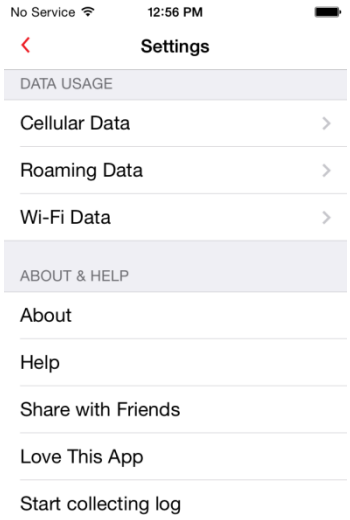

Figure 102. Settings (3)

Mobile Security On Your iPad

Trend Micro Mobile Security 2.0 for iOS is the same program on your iPad as your iPhone, with the same key functionality. Naturally, the larger form factor allows for the full display of all panels without scrolling.

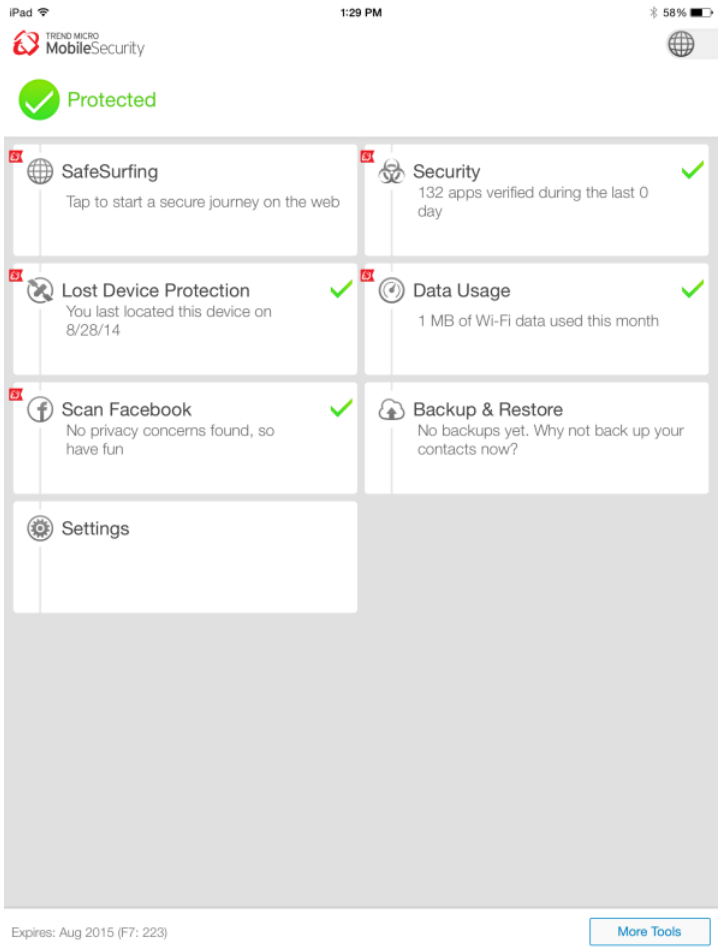

Figure 103. Trend Micro Mobile Security for iOS on the iPad (Vertical View)

When you hold your iPad horizontally, Trend Micro Mobile Security reconfigures the panels.

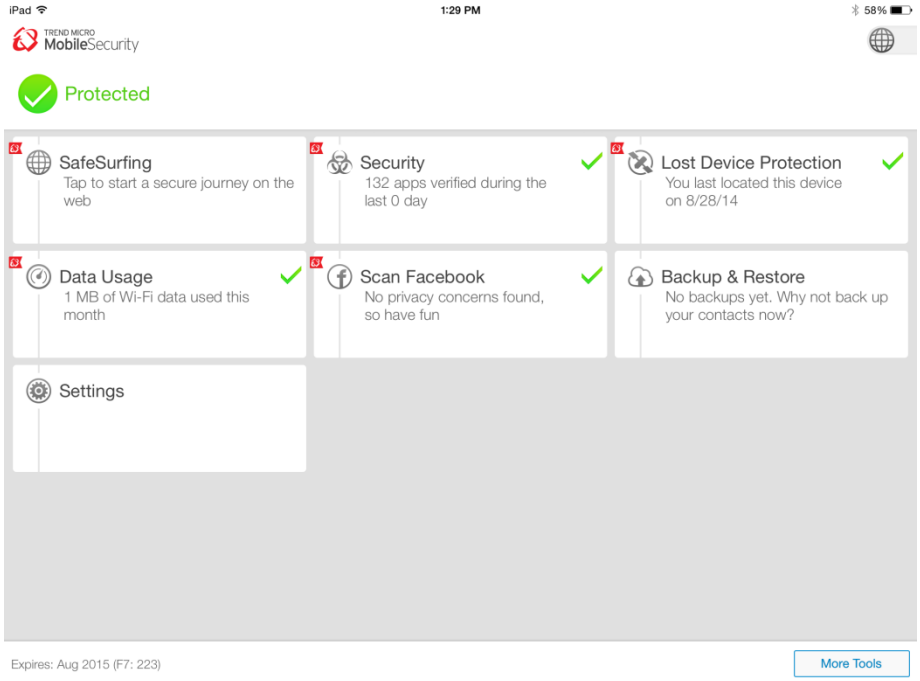

Figure 104. Mobile Security for iOS on the iPad (Horizontal view)

Appendix: QR Codes to App Store

The QR Codes below can be scanned to take you to the appropriate page in the App Store (iTunes) to download Trend Micro Mobile Security for iOS (iTMMS).

iTMMS 2.0 Global (US, ANZ)

https://itunes.apple.com/us/app/trend-micro-mobile-security/id630442428?mt=8

iTMMS 2.0 APAC:
https://itunes.apple.com/us/app/trend-micro-mobile-security/id910079618?ls=1&mt=8

iTMMS 2.0 EMEA:
https://itunes.apple.com/us/app/trend-micro-mobile-security/id911281359?ls=1&mt=8

About Trend Micro

Trend Micro, a global leader in security software and solutions, strives to make the world safe for exchanging digital information. For the past 25+ years, its employees have been inspired to protect individuals, families, businesses and governments as they look to harness the potential of emerging technologies and new ways of sharing information.

In today's organizations, information has become the most strategic asset; embodying competitive advantage and powering operational excellence. With the explosion of mobile, social and cloud technologies, protecting this information has become more challenging than ever. Organizations need smart protection of information, with technology that is simple to deploy and manage, and security that fits an evolving ecosystem. Trend Micro solutions enable a smart protection strategy for organizations. Smart. Simple. Security that fits.

Trend Micro provides layered content security for mobile devices, endpoints, gateways, servers and the cloud. Leveraging these solutions, organizations can protect their end users, their evolving data center and cloud resources, and their information threatened by sophisticated targeted attacks.

All of our solutions are powered by cloud-based global threat intelligence, the Trend Micro™ Smart Protection Network™, and are supported by over 1,200 threat experts around the globe. For additional information, visit www.trendmicro.com.